

## MUNICIPAL YEAR 2013/2014 REPORT NO. 14

**MEETING TITLE AND DATE:**

Cabinet – 19<sup>th</sup> June 2013

**REPORT OF:**

Director of Health, Housing and  
Adult Social Care

**Agenda – Part: 1****Item: 9****Subject:** Contract for residential and nursing care services for people with dementia at Honeysuckle House**Wards:** All**Key Decision No:** 3685**Cabinet Member consulted:** Cllr McGowan

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### 1. EXECUTIVE SUMMARY

- 1.1 The purpose of this report is to report on the outcome of the recent tender exercise for the management of Parkview House and Honeysuckle House care homes. This report also seeks agreement for the arrangements for negotiating an interim contractual arrangement for the ongoing management of Honeysuckle House subsequent to the expiry of current arrangements.
- 1.2 Honeysuckle House provides residential and nursing care services for people with dementia and functional mental illness. Services at this home were tendered alongside similar services at Parkview House in a joint tender programme. Unfortunately the tender process failed to identify a provider. The current provider, Care UK, has a track record of providing good quality services.
- 1.3 Recommendations for Parkview House are detailed in a separate report under KD 3558, which was considered by Cabinet in April 2013.

### 2. RECOMMENDATIONS

- 2.1 Cabinet members are asked to note the closure of the previous procurement process and consider the contractual options set out in the part 2 report.

### 3. BACKGROUND

- 3.1 Honeysuckle House consists of 32 beds, at which 14 are for residential care and 18 for nursing care. Nursing and residential care services for

people with dementia and functional mental illness are provided under a block contract between the Council and a private company, Care UK.

- 3.2 The Council owns both the freehold and the building premises along with responsibility for all repairs, maintenance and decoration.
- 3.3 Care services at Honeysuckle House were tendered alongside those at Parkview House in a joint procurement programme in accordance with the Council's Contract Procedure Rules. Separate contracts were to be awarded for each home. The invitation to tender sought to achieve commissioning objectives to develop dementia care services, include respite provision and to seek proposals from providers for improving the building environment.
- 3.4 Officers have engaged with carers at Honeysuckle. A panel of carers from both homes and an independent carer with significant experience of respite provision developed and was to evaluate a section of quality criteria.
- 3.5 Despite initial interest, the outcome of the tender process failed to identify a provider meeting the requirements.

#### **4. ALTERNATIVE OPTIONS CONSIDERED**

- 4.1 To facilitate development of best value in the longer term, an options appraisal will be undertaken. This will involve an engagement exercise with care home providers to explore current and future market direction and the range of means available to meet service users' developing needs.

#### **5. REASONS FOR RECOMMENDATIONS**

- 5.1 In the context of the tender process not identifying a new provider, these recommendations offer the most effective and practical means of ensuring continuity of care for service users.

#### **6. COMMENTS OF THE DIRECTOR OF FINANCE, RESOURCES AND CUSTOMER SERVICES AND OTHER DEPARTMENTS**

##### **6.1 Financial Implications**

See Part 2 report

##### **6.2 Legal Implications**

See Part 2 report

##### **6.3 Property Implications**

See Part 2 report

## **7. KEY RISKS**

See Part 2 report

## **8. IMPACT ON COUNCIL PRIORITIES**

### **8.1 Fairness for All**

See Part 2 report

### **8.2 Growth and Sustainability**

8.2.1 The planned market engagement will provide opportunities to providers from the private and voluntary sectors to work with the Council and shape options for future services to support people with complex needs.

### **8.3 Strong Communities**

8.3.1 During the interim contract period, the Council will continue to develop relationships with carers and families in applying the objectives of the Joint Dementia Strategy to Honeysuckle House. The interim period also facilitates greater scope for planned involvement of service users in future decision making.

## **9. EQUALITIES IMPACT IMPLICATIONS**

See Part 2 report

## **10. PERFORMANCE MANAGEMENT IMPLICATIONS**

10.1 Honeysuckle House will continue to be monitored in accordance with existing monitoring systems used by HHASC's Contracting team. The frequency of this monitoring will be determined by reviewing relevant risk factors.

## **11. PUBLIC HEALTH IMPLICATIONS**

11.1 Provision of residential and nursing care homes is a core part of maintaining the health and well being of Enfield residents with dementia and complex needs. It is useful that the Council is taking these measures to ensure appropriate and effective future provision.

## **Background Papers**

See Part 2 report